

ACCESS STATEMENT FOR PENNY STEPS BED AND BREAKFAST

65 BERRY HEAD ROAD

BRIXHAM

TQ5 9AA

Introduction

Penny Steps Bed and Breakfast is situated in the historic fishing town of Brixham. We are a short walk from the main harbour. Across the road from the B&B is the Marina walkway, enabling guests to stroll into the town in a traffic free environment.

We offer 4 guest rooms, all with en-suite facilities. (bathroom or shower room) For breakfast where possible, we use locally sourced ingredients and cater for varying dietary requirements.

We have a strict **NO SMOKING** policy. We are happy to welcome children aged 10 years and over.

We look forward to welcoming you. If you have any queries or require any assistance please phone us on 01803 856301, or email us at info@bed-breakfast-brixham.co.uk

PRE-ARRIVAL

Our house may not be suitable for guests with limited mobility owing to the large flight of steps from the pavement up to the front door. The house also has several flights of stairs between floors. We do not have ground floor bedrooms.

For full details and maps of how to reach us please see the directions section of our website. www.pennystepsbrixham.co.uk Alternatively, trains arrive at Paignton, Totnes or Newton Abbot. We can arrange a taxi for you if required, or there is comprehensive bus service – see website www.tlh.co.uk/local-transport. A local bus runs past our door. The nearest bus stop is a 2 minute walk.

CAR PARKING AND ARRIVAL

Please advise us of your arrival time so that we can be sure that we are here to welcome you. To ensure that your accommodation is ready for you we ask that you do not arrive before 2pm unless by prior arrangement. On arrival, please park outside, come up the steps and ring the front door bell. If you need assistance with your luggage, we are pleased to help. We will then issue you with a vehicle parking permit valid for use in the Marina car park which is approx 100ms along the road. The permit is complimentary and should be returned to us at the end of your stay. This car park is monitored 24 hours a day and is very safe.

WELCOME AREA

From the pavement, there is one step up (approx 12 cm high) and then a flight of 15 steps (av height 17cm) with a hand rail on the left hand side onto an outside landing. There are then 2 steps (17cm and 30cm) through the porch and into the reception hall.

Guests are welcomed, asked to register, and shown to their rooms. Our facilities are explained. The area is well lit, has a short pile carpet with a mat by the door.

PUBLIC AREAS

From the welcome hallway, there is a continuous flight of 13 stairs (av height 17cm) to a small landing with a handrail on one side. There are another 4 stairs to the first floor back bedroom. There is another flight of 4 stairs to the other 3 bedrooms toward the front of the house (av height 17cm high). There is a short pile carpet on the stairs, hall and landing.

PUBLIC AREA – BREAKFAST ROOM.

Our breakfast room is on the ground floor, towards the back of the house. There is one step up to it (approx 17cm)

There are separate tables for each room. Special diets can be catered for, although it is helpful to give prior notice where possible. Lighting is natural daylight and overhead lighting. The flooring is short pile carpet. Breakfast is served but you can help yourself to fruit juices, cereals and fruit.

PUBLIC WCS

We do not have a public ground floor WC or bathroom.

BEDROOMS

All bedrooms are on the first floor of the house. There is 1 bedroom with a single bed, two bedrooms with double beds and one bedroom with a super-king bed which can also convert to 2 twin beds. All rooms have a step up into the shower/bath room. Rooms are bright and lit by overhead lighting and bedside lamps. All rooms have short pile carpet, widescreen digital television with remote control, tea-making facilities. Non-feather bedding is available on request.

EN-SUITE SHOWER ROOMS AND BATHROOM

All rooms have en-suite bath/shower rooms. All en-suites have a step up into them. All showers have a step up and in access. There is non-slip linoleum flooring. The rooms are well lit with overhead lights.

ADDITIONAL INFORMATION

- There is information in the bedrooms about local restaurants and place of interest.
- There is a fire extinguisher on each floor and call points on each landing.
- In the event of a fire a loud bell will sound. Please advise us on arrival if you may not hear this.
- We do not permit smoking anywhere on our premises.
- We do not accept pets.
- The nearest General Hospital with an A&E unit is in Torquay, about a 25 minute drive. The nearest Doctor's surgery is 500 metres along the road from our house. Compass Medical House, King St.
- Free WiFi Internet access is available.

FUTURE PLANS

The house has just been completely renovated with new electrical, water, central heating systems installed. And the walls have all been replastered. There may be a refurbishment programmed planned for private areas of the house sometime in 2014.

CONTACT INFORMATION

We welcome your feedback to help us continuously improve our B&B. If you have any comments please phone on 01803 856301 or email on info@bed-breakfast-brixham.co.uk

Address: Penny Steps Bed and Breakfast
65 Berry Head Road
Brixham
Devon
TQ5 9AA

Telephone: 01803 856301

Email: info@bed-breakfast-brixham.co.uk

Website: www.pennystepsbrixham.co.uk

Hours of Operation: All year except Christmas Day.

Local Public Transport: www.tlh.co.uk/local-transport